



TRAVELLING WITH YOUR MAASTRICHT-BEREIKBAAR OV-CHIPCARD

www.maastricht-bereikbaar.nl/ov-chipkaart

- ▶ As of 7 July, the OV-chipcard will be the most important public transport pass in the Maastricht region. With the Maastricht-Bereikbaar OV-chipcard you will become familiar with the convenience of the OV-chipcard and travelling with public transport in the Maastricht region and throughout the Netherlands.

TRAVELLING ON CREDIT

The Maastricht-Bereikbaar OV-chipcard is a personal OV-chipcard. You can therefore use this OV-chipcard to travel on public transport anywhere in the Netherlands. All you need is sufficient credit on your OV-chipcard, which you can load at various locations. For a list of locations in the Maastricht region, visit www.maastricht-bereikbaar.nl/ov-chipkaart or request automatic reloading (“autoreload”) at www.ov-chipkaart.nl. How does it work? Detailed information is available (in Dutch) in the folder “gebruiksaanwijzing persoonlijke OV-chipkaart” (“user manual for the personal OV-chipcard”) or at www.ov-chipkaart.nl.





Your Maastricht-Bereikbaar OV-chipcard includes the off-peak discount product from Veolia Limburg. This allows you to travel with a discount of 40% on trains and 20% on Veolia Transport buses in Limburg during off-peak hours. You can use this product for free through 31 March 2012.



Would you like to use your Maastricht-Bereikbaar OV-chipcard to travel with NS (Dutch Railways)? To do so you must first request "Reizen op Saldo" via www.ns.nl (only possible in the Dutch-language section of the NS site) or by contacting NS customer service +31 (0)900-2021163 (€0.10/min. within the Netherlands).

It is not yet possible to make use of the off-peak discount included with your Maastricht-Bereikbaar OV-chipcard while travelling on the NS. For a similar discount you must purchase a "Voordeelurenabonnement" (only possible in the Dutch-language section of the NS site) via www.ns.nl.



We are continuously seeking opportunities to provide new services on your OV-chipcard, such as partnering with Q-Park for parking at P(ark)+R(ide) locations and with OV-fiets for rental of public transport bicycles. These services are still under development. We will provide you with all the details as soon as these services become available.

THEFT OR LOSS

In the event of theft or loss of your personal OV-chipcard, you should request that it be blocked as soon as possible. Have you signed up for the "Mijn OV-chipkaart" service? If so, you can block it yourself via www.ov-chipkaart.nl. Or you can phone OV-chipcard customer service at +31 (0)900-0980 (€0.10/min. within the Netherlands).

TRAVELLING SMART WITH THE MAASTRICHT-BEREIKBAAR OV-CHIPCARD

Travelling smart and working smart. That is the core message of the Maastricht-Bereikbaar 2010-2016 programme with which governments, employers and mobility service providers intend to maintain easy access to the city and region. Maastricht-Bereikbaar is here to serve you, the traveller. The programme is developing a wide range of measures, products and services that you can make use of. Together with Veolia Transport, NS, Q-Park and OV-fiets, the Maastricht-Bereikbaar Programme Office is also working on products and services that will ultimately only be made available to holders of the Maastricht-Bereikbaar OV-chipcard.

► Questions?

If you have questions about your Maastricht-Bereikbaar OV-chipcard you can contact our customer service department by phone Monday through Friday from 9:00am to 1:00pm at +31 (0)43-799 94 09 or by e-mail at info@maastricht-bereikbaar.nl. Answers to frequently asked questions are also available at www.maastricht-bereikbaar.nl/ov-chipkaart.

DISCOVER THE ADVANTAGES OF **TRAVELLING SMART AND WORKING SMART** AND HELP US KEEP MAASTRICHT ACCESSIBLE!

